

# Request for Residential Gas Service Line



## Service Line Information

**Applicant:** \_\_\_\_\_ **Builder** Yes  No   
*Last Name First Name Middle Initial* **Home Owner** Yes  No

**Primary Phone:** ( ) \_\_\_\_\_ **Secondary Phone:** ( ) \_\_\_\_\_

**E-mail Address:** \_\_\_\_\_

**Service Address:** \_\_\_\_\_  
*Street Secondary Location (Lot #)*  
\_\_\_\_\_  
*City / Town State Zip*

**Located between intersecting roads:** \_\_\_\_\_ & \_\_\_\_\_

**Additional Directions:** \_\_\_\_\_

\_\_\_\_\_ **County:** \_\_\_\_\_

**Mailing Name:** \_\_\_\_\_  
*(if different than applicant)*

**Present Mailing Address:** \_\_\_\_\_  
*(if different than service address)* *Street*  
\_\_\_\_\_  
*City / Town State Zip*

**Is this building:** New  Existing  **Subdivision Name:** \_\_\_\_\_  
*(if applicable)*

**If existing, what fuel are you currently using?**

Oil Electric Coal Propane Wood Gas Other: \_\_\_\_\_

**Has there ever been gas service to this residence?** Yes  No

**If yes, were you the owner at the time?** Yes  No

**Type of Residence:**  Single  Double  Mobile Home  Multiple  Manufactured Home on Foundation

**Number of Units:** \_\_\_\_\_ **Number of Meters:** \_\_\_\_\_ **Total Square Footage:** \_\_\_\_\_

**Intended Gas Usage:**  Heating  Standard Water Heater  Tankless Water Heater  
*(Check all that apply)*  Cooking  Clothes Drying  Indoor Fireplace  
 Grill  Garage Heater  Gas Generator  
 Gas Light  Pool/Spa Heater  Patio Fireplace/Firepit  
 Space Heater  Others \_\_\_\_\_

If a new build, the foundation must be in and house number displayed before we can accurately measure and determine if there will be a cost. If this is a manufactured/mobile home, we will measure to staked location.

**Date the foundation is to be completed OR mobile home in place:** \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

If a mainline installation is necessary, it may cost more and will take longer to process.

**National Fuel will backfill the new service trench with original soil. You will be responsible for surface refinishing, restoring lawns, shrubbery, driveways or walkways and the repair of damage to any privately owned underground facilities that are not accurately marked. (i.e., water well lines, septic systems, etc.)**

The following conditions must be satisfied before your service line can be installed.

- (PA only) You or your contractor must provide written proof to National Fuel that the building or structure passed inspections required under the uniform construction code.
- Required state/county permits must be obtained by National Fuel.
- Payment (if required) must be received.
- Proposed meter site must be marked, backfilled to rough grade and must be clear of obstruction, i.e., building material, dirt piles, scaffolding, etc.
- If this is a conversion from another fuel 1) you must also have one appliance ready to use gas, or have proof of purchase of a furnace or boiler, and 2) (NY only) you must complete a certificate verifying compliance with minimum insulation standards.

Once these conditions are met, National Fuel will contact the other utilities and direct them to locate any of their underground facilities in the area where we will be digging. This process takes approximately three days.

National Fuel's goal is to have your service (the line from the road to the house) installed within 10 days from the time the previously stated conditions have been met.

**Requested service line installation date:** \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

***Meter Billing Account Information***

**A meter cannot be installed and turned on until the service line has been installed and your house gas piping is in place. If you are ready, we may be able to set your meter on the same day we install your service. When you are ready for your meter and to have your service turned on, call 1-800-365-3234.**

**Once the meter is set, who will be responsible for the billing account?**

**Name:** \_\_\_\_\_  
*Last Name First Name Middle Initial*

If the applicant and ratepayer names are different, the meter will be set in the applicant's name unless the customer calls National Fuel to verify information.

**Is this going to be your primary residence?** Yes  No

**Primary Phone:** \_\_\_\_\_ **Ext.** \_\_\_\_\_ **Secondary Phone:** \_\_\_\_\_ **Ext.** \_\_\_\_\_

**Person Applying:** \_\_\_\_\_ **Employed by:** \_\_\_\_\_  
*(if different from above) (voluntary)*

**Social Security Number:** \_\_\_\_\_  
*(voluntary)*

**Would you like to enroll in National Fuel's 12 month Budget Plan?** Yes  No

**Submit your application by mail or fax or feel free to contact the New Services Department to request additional information.**

<b>New York</b>	1-800-295-0059	Fax: 716-827-2322	Address: 365 Mineral Springs Rd. #3	Buffalo, NY 14210
<b>Pennsylvania</b>	1-800-533-6823	Fax: 814-871-8312	Address: 225 Wayne Street	Erie, Pa 16507